

QUALITY POLICY

POLICY STATEMENT

It's the policy of our company to provide our customers with high quality, leading edge Inflatable Packers and related products that fully meet or exceed the expectations of our customers.

AIMS AND OBJECTIVES

Our objectives are to:

- Establish and communicate our vision for the organization and through our leadership, exemplify core values that guide the behaviour of all our employees to achieve our vision.
- Encourage the full participation and teamwork of all our employees, utilising their skills, knowledge and experience. We recognize their contribution and provide an environment in which they will excel and be motivated to achieve their full potential.
- Promote a strong culture of continual improvement through regular review of performance of our products, processes and quality management systems.
- Ensure needs and expectation of our interested parties are reviewed and monitored regularly.
- Comply with ISO 9001:2015 QMS requirements, Statutory and Regulatory requirements

RESPONSIBILITIES

We, as a company will:

- Ensure that needs and expectation of our interested parties are met.
- Implement and internalise a risk-based management thinking approach in all our key processes.
- Identify and recognise excellent quality behaviour of our employees
- Ensure our employees are well trained and competent in their roles and responsibilities.
- Communicate Quality Objectives, Key Performance Indicators (KPIs), its progress and performance regularly to employees and stakeholders.

Our employees are expected to:

- Assist and cooperate in ensuring that this policy is understood and implemented.
- Actively participate and contribute in ensuring that this company effectively achieves the objectives of this policy.
- Always look for new and better ways to do their work so that we can remain competitive in our processes and workflows.

AUTHORISED BY



Clem Rowe
Chief Executive Officer

30/11/21